



# CASE STUDY

## Gaudenzia, Inc.

Transforming into a technology-enabled behavioral health provider organization

Updated August 2023

### AT A GLANCE

#### CHALLENGES

- Documentation burdens
- Standardizing evidence-based care delivery
- Staff recruitment and retention
- Training and supervision

#### RESULTS

- **50%** reduction in progress note documentation time
- **35%** increase in evidence-based techniques used per session

"Eleos is a game-changer. Knowledge without data is opinion. We need to have a data-informed organization at every level. Eleos provides that to us."

#### DR. DALE KLATZKER

President & CEO

"Eleos has allowed us to focus on work life balance. As a clinician, if I feel as though I'm positively impacting an individual's life, that I'm doing something that's meaningful, that's going to make me feel better about coming to work every day."

#### ANDREW SCHMITT, LCSW

Director of Outpatient Services

### ABOUT US

Gaudenzia is one of the largest nonprofit drug and alcohol treatment and recovery centers in the U.S. with 51 facilities in PA, MD, DE and D.C. serving 19,000 individuals annually across 117 drug and alcohol treatment programs for men and women. We began working with Eleos during the summer of 2021.

### WHY ELEOS HEALTH

#### Documentation

Automatically generate suggestions for progress notes as well as capture and trend client progress over time, informing additional treatment interventions.

#### Evidence-Based Care

Report on how closely evidence-based techniques are followed throughout each session and across a range of sessions.

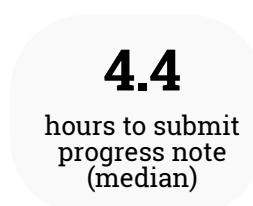
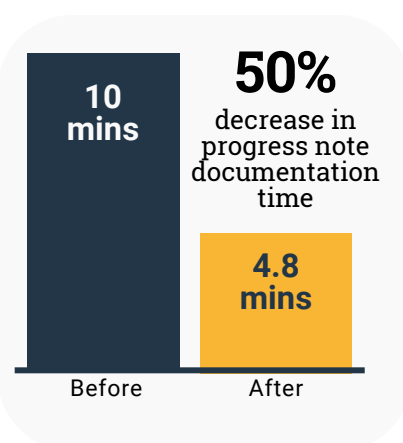
#### Staffing

Help our team focus on caring for people in need while maintaining a healthy work-life balance, supporting retention and recruitment.

#### Training & Supervision

Facilitate direct supervision, on-demand, allowing clinicians to objectively evaluate and improve their own performance.

### OUR RESULTS



“Honestly, it saves me so much time. When you're that busy, and it's like what did they say? Eleos already got it for me.”

**MELISSA SANDOR**  
Clinician