

outreach

For Case Managers and Community
Outreach Providers



Field-based case managers and community outreach providers are always moving. They're fitting in documentation work where and when they can, but they can't always access the EHR. It's hard to complete notes accurately and on time.



Eleos Outreach is purpose-built for field-based case managers and community outreach providers. An intelligent, web-based application accessible from any device, Outreach makes it possible to document easily on-the-go, reducing administrative work for providers and lowering the risk of revenue loss from undocumented billable activities.

How Does Eleos Outreach work?

- **Step 1** A daily text message is sent to the provider's mobile phone linking to the secure Outreach application.
- Step 2 The provider follows the prompts in the Outreach application to generate clinical documentation and clicks submit.
- **Step 3** Outreach auto-populates fields in the EHR and alerts the provider via text message that notes are ready for review.
- **Step 4** The provider reviews the note in the EHR, makes any billing or note changes, and clicks submit.



The Impact of Eleos Outreach

At TRILOGY, the providers using Eleos are achieving great results

64% faster time to submit notes

less time spent on documentation

TRILOGY

"A single note that would have taken 10-20 minutes to write now takes 2-6 minutes, and it can realistically be done between appointments. This gives staff significant time back in their day and makes a difficult and mentally draining job more manageable. We can already see an increase in the volume of services that are captured in our EHR."



Amanda Rankin, COO of TRILOGY

"I've been loving it. I don't have to start from a blank screen in my EHR. It feels less overwhelming. It's allowed me to get caught up." - TRILOGY provider

